

Customer success powered by the Engati experience

Businesses across all industries and verticals trust Engati to acquire, engage and retain customers.

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“
Engati is a very robust and easy to use multichannel Bot platform. Their great service and development makes it a highly flexible off-the-shelf solution which we advice for a lot of our clients”

Garasi

Challenge

With the huge inflow of repetitive queries coming, it was difficult to scale and attend to these customers in real-time.

Solution

With Engati's omnichannel feature, they were able to deploy the bot on Facebook Messenger was able to handle 3x users than the agents.



87% Queries were answered by the bot	77% Reduction in response time	3X Users Handled By bot
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